

# Checking Your Service Line

## **HOW DO I CHECK MY SERVICE LINE'S MATERIAL?**

To find out if you have a copper, galvanized steel or lead service on your property, you (or your landlord) can perform a Materials Verification Test on the water service line where it connects to the water meter to determine the material of the water service line on your property. Please follow the steps below, after **please submit your full name and house address and your results of your test.** If you have any questions or would like to schedule an appointment for us to come out please include that in the Brief Description. Your results will be added to our water service line inventory records.

### What You Need

- A house key or coin
- A strong refrigerator magnet

### Steps to Check Your Service Line

1. Find the water meter on your property.
2. Look for the pipe that comes through the outside wall of your home and connects to your meter.
3. Use a key or coin to gently scratch the pipe (like you would scratch a lottery ticket). If the pipe is painted, use sandpaper to expose the metal first.
4. Place the magnet on the pipe to see if it sticks to the pipe.
5. Determine your pipe material and send your results and address to **email or number**

## Your Test Results

### COPPER PIPE:



- ❖ The pipe may appear dull brown on the outside but if gently scratched should turn the color of a bright penny, see pictures above.
- ❖ A magnet will NOT stick to a COPPER pipe

## **GALVANIZED STEEL:**



- ❖ The pipe will appear dull gray on the outside, the scratched area will have a dull gray color with no noticeable scratch on the surface.
- ❖ A magnet **WILL** stick to a **GALVANIZED STEEL** pipe

## **LEAD PIPE:**



- ❖ The pipe may appear dull and soft but will turn shiny silver color when scratched.
- ❖ A magnet will **NOT** stick to a **LEAD** pipe

**[Link for the Customer to Submit their results.](#)**